# **PeopleSafe - Quantity Versus Time Limit (QVT)**

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**Description:** Used when a plan allows a maximum quantity of medication to be filled within a specified time frame, this is referred to as a Quantity Versus Time limit (QVT) or a Therapy Protocol Quantity Limit.

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| **Reminders** |

These limits are most often encountered for Corticosteroids and Bronchodilators (Albuterol, Budesonide, etc.), Vasodilators (Tadalafil, Sildenafil) and Opioids/Controlled Substances. For more information refer to [Related Documents](#_Related_Documents).

This work instruction goes over examples of QVT limits, but please note that many clients allow a ‘back on track’ QVT override, which Senior Team can enter to allow members to fill the full quantity of their medication so they won’t have to deal with partial fills (as in example 1 below).

For assistance on calculating QVT date ranges, you can also use the MS Windows Calculator app. Refer to [QVT Calculator (002979)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=88d0ab80-9987-4daa-a124-bb82a8d5b933).

**Suggestion:** You can calculate when medications with QVT restrictions will pay through on future dates by running future-dated tested claims.

**Example:** Cialis: Quantity of 6 allowed every 25 days.

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| **Reject Code** |

**RxClaim:** Code 76 - Plan Limits Exceeded

Quantity of xx Allowed every <xx> Days, or

Maximum <xx> Days Quantity of <xx>

QUANTITY OF 999999.999 ALLOWED NOW OR 999999.999 ALLOWED ON 12/31/9999.

**Note:** If there is a PBO or PA on file, refer to [PeopleSafe - Plan Benefit Overrides (PBO) CCR (024671)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=f075340f-87ec-41b3-bdeb-16422d0fed0e) and/or [Compass and PeopleSafe - Prior Authorization, Exceptions, Appeals Guide (063978)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=657ddfe3-27d1-4a21-8f51-8cbd3961001c).

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| **Prior Authorization Drug Limitations (QvT)** |

RxClaim will be implementing new QVT (Quantity Versus Time) fields to their Prior Authorizations screens. In turn, PeopleSafe will be enhanced to support these additional PA fields within our Plan Benefit Override (PBO) Tab, **Edit Optional Field** button. CCRs have the ability to view this screen and its data fields.

Refer to the following to determine what QvT the PBO / PA has been approved for:

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| **Step** | **Action** |
| **1** | From the main screen of PeopleSafe, select the **Plan Benefit Override (PBO)** Tab. |
| **2** | Select the radio button next to the PBO in question then click the  button. |
| **3** | Click the **Drug Limitation (QVT)** button and review the following fields within the Drug Limitations pop up window.   * + Step 1 Quantity   + Step 2 Quantity   + Step 1 Day’s Supply   + Step 2 Day’s Supply   + Step 1 Lookback Percentage   + Step 2 Lookback Percentage     **PBO Edit Optional Fields Screen with Drug Limitations Pop-up** |

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| **QVT Example** |

Cialis: Quantity of 6 allowed every 25 days.

Quantity of 6 = Full Quantity

25 days = # Protocol Days

**Example:** Using Quantity Versus Time limit: Cialis: Quantity of 6 allowed every 25 days

Refer to the table below:

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| **Example** | **Information** |
| **1** | * Rx written for quantity of 8 * Last Date of Fill: 06/01/2018 for a quantity of 4 * Today’s date is 06/15/2018 * Quantity of 2 allowed now or 6 allowed on 06/26/2018   + If the member takes the option of quantity 2 allowed now the member will not be able to fill the Full Quantity of 6 until 07/10/2018.   **Why?** The # Protocol Days are affected by the Last Date of Fill.  **Result:** Until the member allows the # Protocol Days to go by in entirety, the member can find themself receiving partial fills every time.  **Proactive Measures:** Educate the member to wait the full # Protocol Days before refilling the medication. This will prevent escalations and increase member satisfaction. |
| **2** | * Rx written for quantity of 8 * Last Date of Fill: 06/01/2018 * Today’s date is 06/28/2018 * Quantity of 6 allowed now or 6 allowed on 06/26/2018   **Result:** In this example, the member is working with his or her # Protocol Days efficiently by waiting for the entirety of the # Protocol Days before refilling the medication. The member can now fill the full quantity allowed.  **Proactive Measures:** None unless the member takes issue over receiving quantity of 6 when the doctor writes Rx for quantity of 8. If so, educate the member on plan parameters and appeals option.  **Reminder:** With a Quantity Versus Time limit of quantity of 6 per 25 days, the plan will not pay for more than 6, but the member can pay out of pocket for any additional quantity that is written by the doctor. (DO NOT advise to send in a paper claim.) |
| **3** | * Rx written for quantity of 4 * Last Date of Fill 06/01/2018 for a quantity of 2 * Today’s date is 06/15/2018 * Quantity of 2 allowed now or 4 allowed on 06/26/2018 * If the member takes the option of quantity 2 allowed now, the member will again be able to fill a quantity of 4 on 06/26/2018. * If the member continues to honor the Full Date, subsequent fills will continue to fill without issue.   **Why?** The Last Date of Fill was only for quantity of 2 when the QVT is for quantity of 6, which means that there are still 4 available. If the member continues to use Rx’s for quantity of four and continues to wait for the Full Date, the prescription will continue to fill without issue, although the member is not maximizing his or her plan.  **Proactive Measures:** Advise that the QVT will allow for a Full Quantity of 6. This can be researched by the CCR via Test Claim or Plan Benefits. |

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| **Related Documents** |

[Appeals (007339)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=cd7126d2-19b7-4743-913c-8e9dd7329c08)

[Enhanced Opioid Utilization Management (018692)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=b420b395-19e0-454b-b41e-d26b42b3ddf6)

[Opioid Prescription Safety Management Flex Quantity Limit (QL) and Subsequent Fill (044638)](https://thesource.cvshealth.com/nuxeo/thesource/" \l "!/view?docid=6126d9cb-9504-4714-b0b3-2f2484cfce4b)

[Log Activity and Capture Activity Codes (005164)](https://thesource.cvshealth.com/nuxeo/thesource/" \l "!/view?docid=bdac0c67-5fee-47ba-a3aa-aab84900cf78)

[Customer Care Abbreviations, Definitions, and Terms Index (017428)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=c1f1028b-e42c-4b4f-a4cf-cc0b42c91606)

[Shared PHD Julian Calendars (040811)](https://thesource.cvshealth.com/nuxeo/thesource/#!/view?docid=b7271337-462b-4b0d-a437-6d60dc2ea9f9)

**Parent Document:** [CALL 0049 Customer Care Internal and External Call Handling](https://policy.corp.cvscaremark.com/pnp/faces/DocRenderer?documentId=CALL-0049)

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